



## Job Specification

**For: Field Service Engineer**

Ref: VR/01306

### Job Description

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**Location:** Horsham, West Sussex – mostly out on site in various locations throughout the South and South East.

**Job type:** Full time (40 hours per week)

### **Responsibilities:**

Liaise with and reporting to the Service Director, as your line manager on all aspects of each job as required.

Accountable for completing crane servicing, repairing, testing, and maintaining equipment and other products. LOLER inspections, attending breakdowns/callouts and completing reports for all works carried out via job sheets and reports.

Consulting with customers on repairs and safety related issues as and when they arise.

Completing clear documentation e.g. job sheets, ensuring the customer understands the works that have been completed and why, giving any recommendations on future works e.g., parts required.

Able to work under pressure and prioritise work as required, ensuring flexibility and organisation.

Always act professionally, ensuring company standards are maintained.

Any other reasonable management requests.

### **Skills:**

Knowledge of inverter (advantage)

Knowledge of crane remote systems

Electrically biased

Excellent communication skills, both verbal and written

Excellent customer service skills

Able to read schematic electric drawings.

Knowledge of LOLER inspections

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Sappers Network  
RHQ RE, Ravelin Building  
Brompton Barracks  
Chatham, ME4 4UG  
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Computer literate – Excel, Word etc.  
Good attention to detail  
Problem solving  
Able to work alone and as part of a team.

**Qualifications:**

- Fully qualified overhead crane technician
- Crane Manufacturer Training

**Licence/Certification:**

- Full UK driving licence.
- IPAF licence (preferred)
- CSCS card

**Benefits:**

Company vehicle  
Company pension  
Overtime  
Handheld device/mobile phone

Compiled by : **Fiona Louch**  
Compiled on : **05/20/24**

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